



**NGN & You** 

#### **Our Stakeholder Report**

Each year at **Northern Gas Networks** (NGN) we publish our stakeholder report to let you know what we've been up to, how we've performed, and to ask for your input into our future plans.

Our 2016 Stakeholder Report is hot off the press and full of useful information from your 60 second guide to NGN, to how we efficiently spend 17% of your bill to keep the North of England cooking on gas.

We've brought the important facts and figures about our performance to life by including key examples of our work and how collaboration with charities, businesses, local authorities, education providers, government and other utility companies is benefiting our region.

So, whether you're interested in our regulatory performance, how we support local communities, the innovative technology we use to reduce disruption, or how we're helping to shape the future of gas, this report contains something for you!

Whether you read through the report or choose to dig deeper on our **website** we want to know what you think about our current performance and our future plans.

Your input really means a lot so please take five minutes to complete our **online poll** or drop us an **email** with your thoughts.



#### Our 2016 Stakeholder Report

Sets out our activities and achievements over the last year

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# Influence our priorities

online survey you can help us to make a real difference in the region

Take Poll

#### Your priorities and ours

From now until November we will be consulting stakeholders on our priorities and future plans and we'd love you to be involved!

Over the coming months we'll be getting your views through telephone surveys, focus groups and regular meetings with key stakeholders. We'd also like to know if you'd be interested in an NGN hosted event in October 2016 to hear more and input into what we do.

If this type of event appeals to you or if there are other ways in which you would like to feed into our plans please <u>let us know</u>.

You can **get involved** at any time on our website, via our **online community** or by dropping us an **email**.

1/4/2017 Northern Gas Networks



## Working with you

Each year under the Stakeholder Engagement Incentive Scheme we submit a report to Ofgem detailing how we've engaged with our stakeholders and the outcomes delivered as a result.

This year's report includes the key initiatives we delivered in 2015/16, many of which were through partnership working, both within and outside of our sector.

Download your copy of the report by clicking on the button below.

You can then send us your feedback on the report and any opportunities you may have for us to work together by emailing <a href="mailto:stakeholder@northerngas.co.uk">stakeholder@northerngas.co.uk</a>

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### Coming soon...

The Northern Gas Networks' Community Promises Fund.

Later this month we will launch a fund designed to support third sector and community groups with innovative approaches to delivering sustainable initiatives that help broaden our reach within the region.

In particular we will be looking for applications that seek to educate and support those who are considered 'hard to reach' or vulnerable in relation to fuel poverty, carbon monoxide awareness, energy efficiency and the STEM agenda.

Full information will be available soon on the Leeds Community Foundation website (who manage the fund on our behalf).

We'd welcome feedback on any of our initiatives...

Join our online community today

If you do not wish to receive these communications please <u>click here</u> to unsubscribe



