



Monthly Stakeholder E Bulletin - September 2024

Your Northern Gas Networks Update

Our Annual Stakeholder Report



We're excited to be able to publish our annual stakeholder report, a reflection on our activity over 12 months from 1st April 2023 to 31st March 2024.

We're continually talking to our customers and stakeholders to find out what they expect from their gas distributor, and this report is an opportunity for us to share how stakeholder views have influenced and informed our decisions over the year.

We also share our achievements, challenges, and performance against some key regulatory targets, as well as our preparation for GD3, our next price control period.

We're proud of what we've achieved this year driven by guidance from you, our stakeholder community. Over the coming years we will continue to engage and challenge ourselves and the energy sector to achieve more.

We hope you find the report interesting and informative.

[Read our report](#)

Other News

Northern Gas Networks scoops Collaborative Initiative of the Year Award at the Energy & Utility Skills Awards



NGN has won the Collaborative Initiative of the Year Award at the Energy & Utility Skills Awards for its partnership with Develop Training.

This accolade recognises NGN's efforts in working with Develop and its parent company, JTL, to create the innovative £500k Training Terrace facility in York, designed to simulate real-life emergency gas incident scenarios. Training Terrace is a purpose-built street with houses, flats and a cafe, where courses on handling emergency gas incidents can be delivered in as close to real life settings as possible.

Chris Adair, Training Manager from NGN said: "The unique environment we have collectively created will enhance the skills of gas operatives and reinforce safety at the heart of the business.

"This award is a testament to our partnership with Develop Training and reflects our collective commitment to safety and innovation."

[Find out more](#)

Get Involved

Annual Stakeholder Conference – Thank you!



Thank you to all who attended our annual stakeholder conference this month!

Your feedback is greatly appreciated, and it helps us to shape our strategic direction for the future.

This year was our first hybrid event, and it produced some great discussions around our plans for GD3, and the overall stakeholder acceptability of our approach and commitments.

We are currently preparing a detailed report from the session, and we will share these on our Together Now website when they are ready.

[Visit togethernow](#)

Join our Supporting Communities Together NGN Open Day and Workshop

Northern Gas Networks would like to invite you to our annual partner event – Supporting Communities Together. At this event you'll have the opportunity to meet many of our charity partners from across our network who we work together with to support our customers in most need. You'll also get to meet a number of our internal teams and learn more about the work that Northern Gas Networks do more broadly across the region, including innovation projects and our work towards decarbonisation.

It's a fantastic opportunity to network with many organisations from across the region to build new links and strengthen existing ones. The event will take place **on Wednesday 16th October between 9:30am – 15:30pm.**

This event will be two-fold. It will comprise of an exhibition hall where will be showcasing partner and innovation projects, as well as stalls exhibiting the support NGN offers to its employees.

We will also be incorporating a workshop session where we will be gathering feedback/data on our stakeholder's view of NGN's role in the PSTN switch off (Public Switched Telephone Network), which will feed into our Business Plan.

Lunch will be provided as well as refreshments throughout the day.

We would be delighted if you could join us at this event, **which will take place at Brian Jackson House, 2 New North Parade, Huddersfield HD1 5JP.** The venue is close to rail and

transport links and has parking facilities nearby. Please register your interest **by close of play Wednesday 9th October.**

Sign Up

Northern Gas Networks, 1100 Century Way Thorpe Business Park, Colton Leeds, LS15 8TU



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