



Monthly Stakeholder E Bulletin - May 2025

## Your Northern Gas Networks Update

**Northern Gas Networks colleagues shortlisted for prestigious Women in Utilities Awards**



Northern Gas Networks are extremely proud after two of our colleagues – Alex Brightman and Jo Lumsden – were shortlisted at the prestigious [Women in Utilities Awards](#) which celebrates the incredible achievements of women in the utilities sector, and the organisations which support them.

Alex, who's a Net Zero Educator, has been nominated for the Community Outreach Award.

She has led several impactful initiatives including delivering a comprehensive education programme for primary and secondary schools, even designing her own resources which were used by hundreds of young people to educate and engage them about the challenges and benefits around Net Zero.

Jo is a Gas Network Craftsperson and team leader at the Burradon depot in Newcastle. She always dreamed of becoming an engineer, helping her dad fix motorbikes when she was a child, but was unsure how to achieve her

ambition until she spotted an advert for one of our apprenticeships.

She passed all of her exams first time, fully qualified earlier this year and has already progressed to the role of team leader.

Jo has overcome many misconceptions around being a female in a traditionally male dominated environment. She said: "I like to think of myself as someone women and girls looking to join the engineering industry can look up to. I've achieved something I didn't believe I could when I was younger.

The Awards are run by Utility week and the Womens Utilities Network, and the winners will be announced at a ceremony in London in June.

NGN is committed to creating a workplace where everyone is recognised for their unique experiences and perspectives and supported to achieve a rich and fulfilling career.

[Find out more](#)

## Other News

### Leeds family discovers carbon monoxide threat from boiler



A local gas company has reported that it was called out to 94 properties in Leeds during the first three months of this year, to respond to confirmed or suspected cases of carbon monoxide (CO) following calls to the National Gas Emergency helpline. 289 visits were made to properties in Yorkshire between January to March 2025.

One of those visits was to Kris Dillon, a busy dad of three young children from Leeds. When a beeping carbon monoxide alarm kept going off in his home at the beginning of the year, he was forced to take action.

"Our boiler is situated in an internal garage above my eight-year-old son's bedroom." Kris explains. "My wife called me one day to explain that the carbon monoxide alarm that we have in the garage was randomly beeping.

I just thought it was the batteries, so asked her to replace it with new ones and see if it stopped. When she called back to say it was still beeping and had been for the past 20 minutes, we googled what to do and called the National Gas Emergency helpline.

“An engineer from Northern Gas Networks arrived within 20 minutes of us making the call. They did a gas reading and confirmed that carbon monoxide was present in the room and that the reading was quite high. I was shocked.”

The emergency response engineer then capped the gas in Kris’s home to make it safe until a Gas Safe registered engineer could come out to fix the problem.

Kris’s son, whose bedroom is above the garage, had complained of feeling unwell the night before the CO alarm started beeping. “Looking back, we wonder if that was down to the gas being emitted and we didn’t know. It’s scary to think what could’ve happened if we hadn’t had an alarm in there.”

Kris and Carly have since bought more carbon monoxide alarms and put them on every floor of the house on NGN’s advice and scheduled in reminders for an annual boiler service and chimney sweep. “It’s just not worth the risk. Please check your appliances and get a CO alarm. It could save your life.”

[Find out more](#)

## Get involved

### Join our Supporting Communities Together – NGN Open Day

Northern Gas Networks (NGN) would like to invite you to our annual partner event – Supporting Communities Together.

This year’s event will have a clear focus on **sustainability**, highlighting support available for organisations to continue to deliver their amazing services for vulnerable customers, well into the future.

It will comprise of an exhibition hall showcasing information stalls where you’ll get the chance to meet many of our partners from across the region, who we work together with to support our customers in most need.

You’ll also get to meet a number of our internal teams and learn more about the work that Northern Gas Networks does more broadly across our network. It’s a really fantastic opportunity to network with many organisations, building new links and strengthening existing ones.

The event will take place **on Tuesday 10 June between 9:30am – 2pm**. Lunch will be provided as well as refreshments throughout the day.

We would be delighted if you could join us at this event, which will take place at **Bullion hall, South Approach, Chester-le-Street, Durham, DH2 2DW**. The venue is close to rail and transport links and has on-site parking facilities.

[Sign up](#)

## Save the date! Register your interest in our Annual Stakeholder Conference.

You are invited to attend Northern Gas Networks’ ‘hybrid’ stakeholder conference, which will take place on 16 October 2025, 10:00 - 13:30.

Northern Gas Networks would like to invite you to participate in our upcoming stakeholder conference. This event will be held simultaneously in person, at our offices in Leeds (with lunch provided), and online.

Please register your interest via the booking form below. More information about this event will be provided in due course.

[Register your interest](#)

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