Monthly Stakeholder E Bulletin - January 2026

Your Northern Gas Networks Update

Test your Carbon Monoxide knowledge and claim one of 1,000 free CO alarms



Carbon Monoxide (CO) is a poisonous gas that you can't see, can't smell and can't taste. If you breathe it in, it can make you seriously ill or even cause death.

It can pose a danger at any time of the year, particularly during winter when windows and doors are closed and we're ventilating our houses less. CO is caused by the incomplete burning of solid fuels, including gas. It can also be produced with faulty appliances, such as your gas boiler or gas hob.

A Carbon Monoxide (CO) alarm is the best way to protect you from CO poisoning. It will alert you if it detects a CO leak, giving you time to act fast.

To help everyone to stay safe from Carbon Monoxide this winter, we're giving away **1,000*** **FREE** CO alarms to customers within our region.

To claim a free alarm for you or a loved one:

Complete the first quiz to find out how much you know about the silent killer

Read about the signs and symptoms and what to do if you suspect CO

Take the second quiz to test your knowledge

Enter your name and full address so we can send you your alarm

You must apply before midnight on **26 February 2026** for your chance to claim a free CO alarm - full Ts&Cs can be found here.

Find out more

Other News

How our ‘Centres for Warmth’ are helping thousands of people across the North of England this winter



Since 2024, Northern Gas Networks’ ‘Centres for Warmth’ have provided safe, warm spaces and crucial energy advice and support for thousands of people across the North of England.

Northern Gas Networks (NGN) delivers gas to 2.9 million homes and businesses across the North of England through its network of pipes, and as part of its vision for a fairer, greener future for this region, has funded 20 Centres which are based within existing community hubs – which have been described as “transformational”.

The centres – targeted in areas of deprivation in NGN’s patch – are warm, welcoming and provide people with information designed to improve health and wellbeing, increase household income and better manage their energy.

Find out more

Get Involved

Young Innovators Council End of Year Report



2025 marks five years since the Young Innovators Council (YIC) was established, and they continue to set the standard for youth-led innovation in the UK energy sector. During this time, 132 young people aged 14–19 have shaped NGN's approach to inclusion, sustainability, social value and innovation – bringing future-customer insight directly into real business decisions.

Throughout the last year, our Young Innovators Council has consistently tested our plans against real-world expectations.

Returning members supported new participants to engage confidently and critically, while progression routes – including movement into the Independent Stakeholder Group and early career pathways, which reinforces that youth insight is not treated as one-off consultation, but as part of our wider governance and talent ecosystem.

Read the report

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