Monthly Stakeholder E Bulletin - March 2026

Your Northern Gas Networks Update

Recognising International Women's Month - meet the women in leadership powering the future of gas distribution



For generations, the UK's gas distribution networks have been the unseen backbone of daily life. Keeping homes and businesses safe and warm, powering industry, and helping communities thrive.

Gas distribution has traditionally been a male-dominated space, especially in operational and engineering roles. Yet across the UK, more women are entering the field. From technical apprentices and engineers to community leads, data specialists, sustainability experts and senior leaders.

In our company, we are embedding inclusion into everyday culture, modelling allyship, and helping colleagues feel confident, heard and supported. This starts from the top down.

Leadership representation matters, and at NGN, talented female directors are helping shape the organisation's culture, strategy and customer experience.

Claire Allcock, our HR Director, has over 29 years of experience across a number of sectors, including several more traditional, male-dominated industries such as the legal sector. Her focus and commitment are to ensure people are always at the heart of everything we do at NGN.

Claire Hodgson, Head of Finance offers coaching and mentorship opportunities for female colleagues looking to advance their careers, but she is also our executive sponsor for NGN's Women's Community.

Representation matters. Every woman stepping into the gas distribution sector sends a clear message: **that there is space for you here.** Space to build a meaningful career, to influence change, and to thrive in an industry that impacts millions of lives every day.

Find out more

NGN Women's Community hosts inspirational session on Menopause awareness



As part International Women's Month, colleagues from across Northern Gas Networks (NGN) came together at our Leeds head office for an inspiring and thought-provoking session with Sharon MacArthur, better known as Miss Menopause.

The event was organised by our Women's Community, one of NGN's five colleague communities. These communities are committed to strengthening inclusion and belonging across the business. With 18% of NGN's workforce being female, our community members play a crucial role in shaping our culture, policies and support systems to ensure everyone feels valued and heard.

This was the Women's Community's third annual in-person event, and anticipation was high even before the day began. Several senior leaders expressed interest in attending. Ultimately, five members of our Executive Management Team, including three male directors, joined more than 40 colleagues for the session.

Miss Menopause's open, honest and engaging style resonated strongly with attendees. The event sparked discussion around the realities of menopause and perimenopause and how workplaces can better support colleagues experiencing these stages of life.

Find out more

Other News

How our volunteer mentors are inspiring the next generation in schools across the North of England



Volunteers at Northern Gas Networks are inspiring the next generation of STEM superstars at schools across the North of England thanks to the exciting Big Ideas Programme run by Solutions for the Planet (SFTP).

Successful teams of young people will be heading to the 2026 Regional Finals in Bradford and the North East. This achievement reflects not only the hard work and creativity of young innovators across our region, but also the passion of NGN colleagues who volunteer their time as mentors, a core part of our work culture.

The programme continues to be a standout opportunity for our people to inspire the next generation, develop their own skills, and champion meaningful change in STEM.

Find out more

Get Involved

Annual Customer Perceptions Research

As Northern Gas Networks (NGN) ends its current business cycle (RIIO-GD2) and prepares for RIIO-GD3, it is important to closely monitor stakeholder perceptions and priorities, as well as how they are influenced by the changing operating environment. Insights will inform strategic planning and the implementation of the RIIO-GD3 plan.

NGN has been tracking customer priorities and perceptions throughout RIIO-GD2. The fifth wave was conducted by Create Clarity in January 2025, with significant revisions made to the questionnaire. This sixth wave reports on fieldwork from January and February 2026.

This primary quantitative market research aims to track customer priorities and perceptions, as well as informing planning and readiness for RIIO-GD3.

Read the report

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