October Stakeholder E Bulletin

Your Northern Gas Networks Update

Safe and Warm Grassroots Community Scheme expands to support more households



Gas networks are expanding a successful community programme, helping thousands of households in vulnerable situations across England, Scotland and Wales manage energy costs and stay safe and warm.

Northern Gas Networks (NGN) has joined forces with fellow gas distribution networks SGN and Wales & West Utilities, and the Centre for Sustainable Energy (CSE), to deliver the next phase of the Safe & Warm Grassroots Community Scheme. The £1.15 million programme will extend support to people most at risk of fuel poverty, financial hardship and energy vulnerability.

The scheme forms part of the networks' continued commitment to supporting customers in vulnerable situations and tackling the challenges faced by households struggling to stay warm and healthy at home.

Find out more

Get Involved

Thank you for joining our Annual Stakeholder Conference

Thank you to everyone who joined us at our Annual Stakeholder Conference.

Your time, contributions, and honest feedback are incredibly valuable to us. The conversations and insights shared throughout the day will help inform our thinking, priorities and future plans, ensuring stakeholder voices continue to shape the decisions we make.

We are now bringing together the key themes, insights and outcomes from the conference. **A full conference report will be available in due course**, capturing what we heard and how we will respond.

Thank you again for being part of the conversation. If you would like to arrange a follow up conversation, or have any additional questions, please email us stakeholder@northerngas.co.uk .

Get in touch

Read our latest YIC Report

The Young Innovators Council (YIC) is the voice of young people at Northern Gas Networks. Its aim is to provide young people's perspectives and help ensure young people's thoughts and opinions are put at the heart of our decision making through meaningful and relevant engagement with our future customers.

Find out what was discussed during the group's most recent session in September, which was titled 'Intergenerational Fairness', and how NGN will be acting on their essential feedback.

Read the report

Supporting Communities Together: building stronger partnerships



This month, we hosted our Supporting Communities Together open day event.

The day brought partners together to share ideas, strengthen relationships and explore how closer collaboration can improve support for communities and customers – especially those in vulnerable situations.

The event, which is part of our VCMA programme, created an opportunity for partners to learn more about the services and practical support available across NGN, Northern Powergrid, Northumbrian Water and Yorkshire Water's networks. It also gave everyone the chance to exchange experiences, discuss shared challenges, and make new connections.

Thank you to everyone who took part, shared their experience, and heled make the event a valuable opportunity to learn from one another.

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